

DRINKING WATER WARNING
Combined Filter Effluent Maximum Turbidity Exceedance
BOIL YOUR WATER BEFORE USING
HIERVAN EL AGUA ANTES DE USARLA.

**ESTE INFORME CONTIENE INFORMACIÓN IMPORTANTE ACERCA DE SU AGUA POTABLE. HAGA QUE
 ALGUIEN LO TRADUZCA PARA USTED, O HABLE CON ALGUIEN QUE LO ENTIENDA.**

Southwest Warren County Municipal Authority has high turbidity levels.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. A water sample taken on 4/15/2026 had turbidity levels of >4.00. This is above the standard of 2.00. Because of these high levels of turbidity, there is an increased chance that the water may contain disease-causing organisms.

What should I do?

DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation **until further notice**. Boiling kills bacteria and other organisms in the water.

Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease-causing organisms. These organisms include bacteria, viruses, and parasites, which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches. People with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers.

The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice.

What happened? What is being done?

The raw water turbidity level drastically increased to above 50 NTU during recent storm events causing the water plant combined filter turbidity to rise above 4.00 NTU (the standard set limit for this parameter is 2.00). During this time the chlorine levels have been increased and the flow rate through the filters has been reduced to provide better filtration of the water. The authority is conducting leak detection and repairs throughout the system to lower the volume of water required for the system. Once this has been accomplished maintenance and cleaning will also be conducted to filter system to further improve the treatment process. The time frame for the turbidity to return to proper levels is dependent upon weather events causing high turbidity of the raw water and locating/repairing leaks in the distribution system to aid in the ability to conduct maintenance on the filter bays.

We anticipate resolving the problem by August 1st dependent upon above conditions.

We will inform you when tests show no bacteria and you no longer need to boil your water.

For more information, please contact:

SWCMA - Amanda Messel
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Email: Tboro@tidioute.org / Website:Tidioute.org
at 814-484-7424

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Southwest Warren County Municipal Authority.